

PMP RETURNED GOODS POLICY

If you wish to return unused PMP items ordered in error or no longer needed, the following charges will apply:

Under 90 days	- No restocking charge -- credit issued for product only
Over 90 days & up to 1 year	- 20% restocking charge
1-2 years	- 30% restocking charge
2-3 years	- 50% restocking charge
Over 3 years	- Core Value
Not in saleable condition	- Core Value
Models no longer remanufactured	- No Value

Items must be unused, in original PMP carton/packaging and in saleable condition.

The amount of exchange or credit will be determined by using the price schedule in effect at the time of sale. This will be determined by the date code on the carton and/or item.

To insure proper handling and credit, we ask that you call our Customer Service Department at 1-800-243-6628 for an RGA – Returned Goods Authorization before returning merchandise to us. We will fax you a copy of the RGA to be enclosed with the shipment.