

Preventative Maintenance for Receipt Printers

All printers will perform better and last longer if properly maintained and serviced.

1. Keep food and fluids such as soft drinks, coffee, etc. away from the console and printer.
2. As paper dust accumulates, use canned compressed air (sold at electronics stores such as Radio Shack) in and around the paper paths to remove paper dust and debris. Do not use high-pressure air from a compressor. High-pressure air may dislocate some delicate mechanical assemblies due to excessive force.
3. Never use recycled paper! It creates too much dust, which accumulates and can dry up lubricants and block sensors.
4. Use only good quality ribbon cartridges and make sure they are properly installed. See the ribbon cartridge supplied with the printer for installation instructions. Defective or poor quality ribbon cartridges can cause the printer to lock up or fray the ribbon.
5. Never use a screwdriver, knife, or the like. Our experience shows small delicate parts frequently become dislodged by use of these improper "tools." To remove stubborn paper jams, we suggest you try working a piece of plastic cut out from the side of a two liter soda bottle into the paper path while holding down the paper release lever.



