

March 2005

For Operators, Installers and Technicians

No. 23

Wayne Ovation Printers – Paper Jam and Sensor Cleaning Tips

All printers will perform better and last longer if properly maintained and serviced.

Sensors blocked by paper dust

The printer will not operate when sensors are blocked with paper dust. Clean the sensors by using canned compressed air aimed at both sides of the sensor. (Compressed air is available at most computer stores such as Radio Shack).

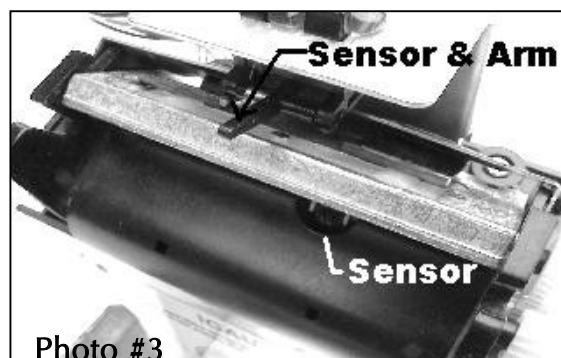
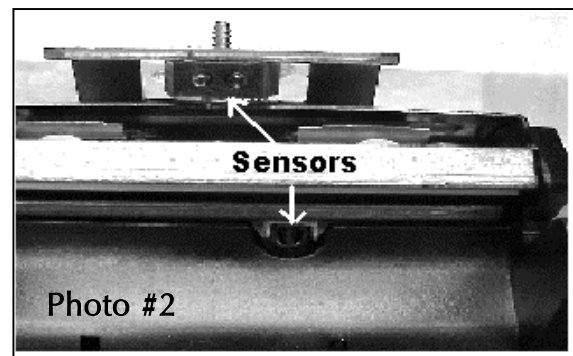
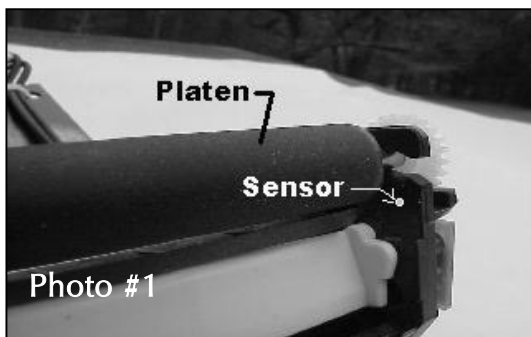
On newer models and some upgraded printers, you will see an arm above the mechanism with a sensor, as in Photo #3. Make sure the arm has free movement by gently moving it up and down with light finger pressure. The printer will not operate if the arm is stuck or broken. (Sensors and arm are shown in photos 1, 2 & 3)

Paper Jams

Never use a knife, screwdriver or any sharp instrument to dislodge paper jams or to clean a sensor. Use canned, compressed air to spray air in and around all paper paths and sensors. Do not use air from a shop compressor as this is high pressure and can damage sensors and dislocate parts. (Sensors are shown in photos 1, 2 & 3)

Paper Rollers slipping - caused by build-up of paper dust or debris

Gently clean platen roller with a soft cotton cloth and rubbing alcohol. (Platen shown in photo 1)



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