

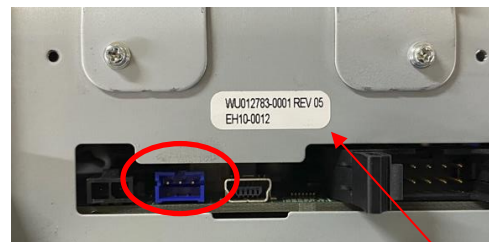
## Wayne® DW-14® Printer Paper Low Sensor Support Discontinued

The Paper Low Sensor feature is no longer supported by Wayne DW-14 dispenser printers. Starting with firmware version EH10-0012, DW-14 printers will not report a low paper condition to the point-of-sale (POS). **As a result, PMP will only be shipping version EH10-0012 firmware and higher.**

The DW-14 will continue to report paper out conditions to the POS when the paper has reached the end of the roll.



Original connector



New connector

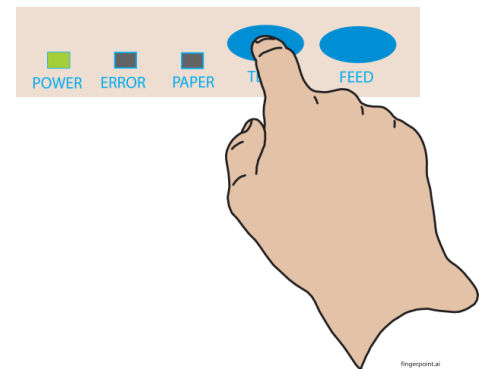
See note

Existing sensor cables will not plug into the blue connector on newer DW-14 printers with part number WU012783-0001 Rev. 05 or higher.

When replacing older DW-14 printers with this newer version, disregard the existing sensor cable. Leave the cable disconnected but secure it using a zip tie to prevent the cable from causing an electrical short circuits or getting caught in the dispenser doors.

**Note:**

Most newer printers will have a paper label showing the version of firmware installed by the OEM. PMP may have upgraded the firmware from this version. To determine the actual version installed on your printer, follow this step:



**Test Button**

Press the Test button once. This will produce a receipt showing the current firmware version and switch settings.

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